



List of Documents required for settlement of Insurance claims-

➤ **Fraudulent Transactions**

1. Intimation letter, describing the circumstances and details of the fraudulent transactions.
2. Destroyed/Cut Card copy.

➤ **Personal Accident**

1. Original Claim form duly filled and signed.
2. Attested FIR/ Panchanama/ Inquest Panchanama Copy (Notarized)
3. Translated copy of FIR and Post Mortem Report in English/Hindi, if filled in Local Language. (Notarized).
4. Attested Bank Statement of 180 days before accident (Attested by Axis Bank).
5. Final Police Report (Notarized).
6. Assignee Verification form, photo and signature attested (attested by Axis Bank).
7. Attested Post Mortem Report and Viscera report if Viscera preserved/Chemical Analysis (Notarized).
8. Original Death Certificate.
9. Attested copy of Driving License, in case of Road Accident (if he himself is driving) (Notarized).
10. Certificate of Railway authority, in case of Rail Accident (Notarized).
11. Attested Identity card, if deceased is Police/Defense personnel (Notarized).
12. Air Ticket & Account statement highlighting the transaction for Air ticket purchase. (Only for Air Accident).
13. Certificate from Air Line authority, in case of Air accident (Notarized)

\*Translated copies to be arranged, wherever the documents are filled in Local Language (Other than Hindi/English) (Notarized/ attested by Gazetted officer)

\*All notarized original documents to be provided (Not the photocopy of notarized documents).

➤ **Price Protection-**

1. Customer Letter.
2. Card statement.
3. Original Copy of Invoice of first order.
4. Screenshot/ Evidence proof of Lower price along with the date available in the website.

➤ **Baggage Loss/ Checked in baggage**

1. Customer letter
2. Boarding pass
3. Original purchase bill
4. Declaration from Airlines for loss of Baggage
5. No compensation certificate from Airlines

➤ **Delay in checked in Baggage**

1. Customer Letter
2. Boarding pass
3. Card Copy
4. Original Purchase bill
5. Declaration from Airlines for the duration of delay in arrival of baggage
6. No Compensation certificate from Airlines

➤ **Purchase Protection**

1. Customer Letter
2. Card copy
3. Card statement(Card statement showing purchase details of item lost)
4. Proof of Purchase / Bill.(Original)

**Disclaimer-**

Please note that the list of documents mentioned for claim settlement is only an indicative list. If and when required, insurer may ask for additional documents or information for settlement of claims.