

Usage of Online Portal

Login Process

Step 1:

The URL for the Online portal Login is:

- For Retail Customers: <https://etc.axisbank.co.in/ETC/RetailRoadUserLogin/Index>
- For Corporate Customers: <https://etc.axisbank.co.in/ETC/CorporateUserLogin/>

The screenshot displays the Axis Bank FASTag online portal. At the top left is the Axis Bank logo. The main content area is divided into several sections:

- Secure Login:** A form with fields for User ID (dropdown), User Id, Password, and a CAPTCHA image showing 'wR0u wRD'. A 'Login' button is at the bottom.
- FASTag Promotion:** A banner with the FASTag logo and the text 'ASK FOR A FASTAG', 'TOLL BOOTH TOLL BOOTH', and 'GOODBYE QUEUES. HELLO FASTAG.' It also says 'Introducing cashless toll payment service.' and has a 'Know More >' button.
- First Time User?:** A button with a play icon and text: 'Register online and generate your password instantaneously. Click Here'.
- Forgot Password?:** A button with a play icon and text: 'Reset your password online. Click Here'.
- Forgot User ID?:** A button with a play icon and text: 'Reset your user id online. Click Here'.

At the bottom, there are two informational boxes:

- Left Box:** Contains an information icon and text: 'Axis Bank does not send requests for Internet Banking Login ID, Password, Credit/Debit card numbers, Bank account numbers, or other sensitive financial information by e-mail. If you do receive a message of this type that appears to be from Axis Bank, or related to an Axis Bank product or service, please do not respond. Send a copy of the message and any related details to customer.service@axisbank.com'.
- Right Box:** Contains a lock icon and text: 'It is important to use up-to-date Anti-virus software and a personal firewall. Axis Bank uses a combination of Secure Socket Layer (SSL) protocol and passwords to protect your information. Know More >>'.

A 'Verified Member' badge is visible in the bottom right corner.

Step 2:

User should select the option "Wallet ID" from the drop down menu. Enter the Wallet ID, Password and the Capcha displayed on the screen. Please note that in case there is space between the capcha, user should also input the space while entering. If the Capcha entered is Valid, the Next Step Option would be activated, else recheck the capcha or refresh it, for getting a new capcha.

Secure Login

Wallet ID: 1700000008631

wRDu wRD

wRDu wRD

Login

ASK FOR A FASTAG

GOODBYE QUEUES. HELLO FASTAG.

Introducing cashless toll payment service.

Know More >

First Time User?
Register online and generate your password instantaneously.
Click Here

Forgot Password?
Reset your password online.
Click Here

Forgot User ID?
Reset your user id online.
Click Here

Axis Bank does not send requests for Internet Banking Login ID, Password, Credit/Debit card numbers, Bank account numbers, or other sensitive financial information by e-mail. If you do receive a message of this type that appears to be from Axis Bank, or related to an Axis Bank product or service, please do not respond. Send a copy of the message and any related details to customer.service@axisbank.com

It is important to use up-to-date Anti-virus software and a personal firewall. Axis Bank uses a combination of Secure Socket Layer (SSL) protocol and passwords to protect your information.

Know More >>

Verified Secure

Step 3:

If the Validation is successful, the user would be logged in and the screen below would be displayed. In case of Invalid User Id of Password, Please retry or else use the Forgot Password option in the landing page of the URL mentioned under Step 1.

AXIS BANK

Welcome: Test Company Jan Thire

Login ID : 170000008632
Your IP Address: 10.200.203.7
Your Login Date - Time : 02-10-2017 18:51:05

Home Contact Us Role - Road User

Home > CorporateUserLogin

FASTag -Axis Bank - Electronic Toll Collection

Main Control Elements

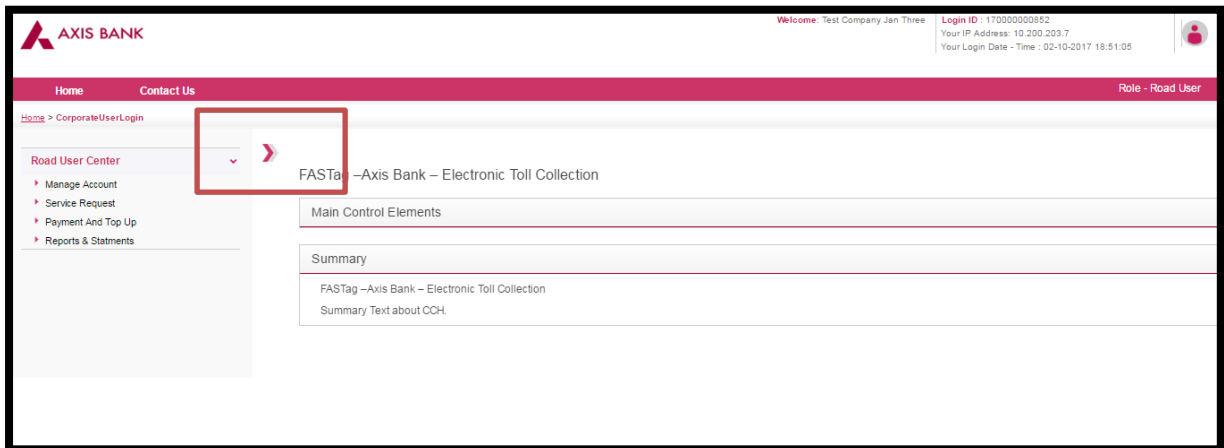
Summary

FASTag -Axis Bank - Electronic Toll Collection
Summary Text about CCH.

Balance Check, Linked Vehicle Details, Wallet Statement

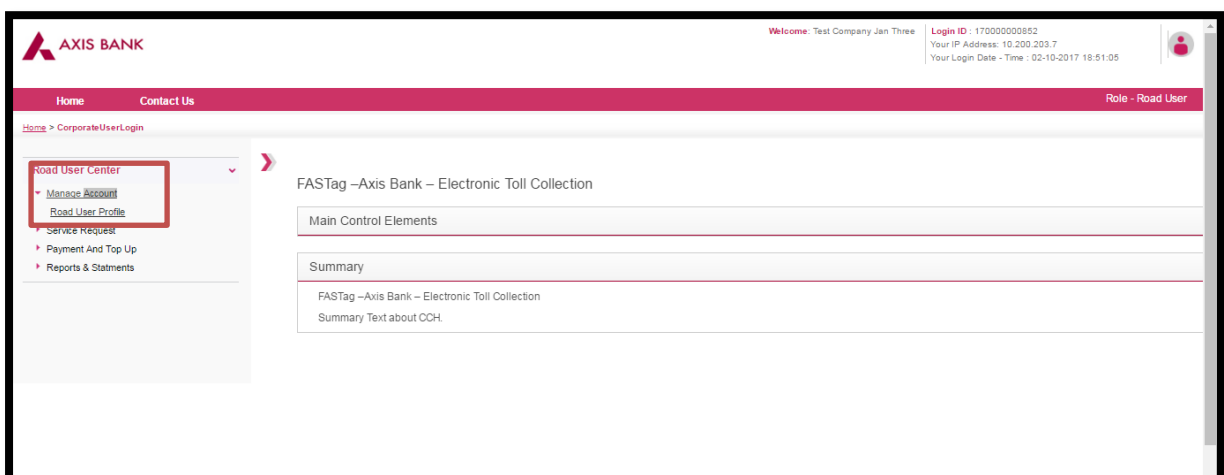
Step 1:

Click on the arrow on the left top (highlighted in the screen below), to view the menu options

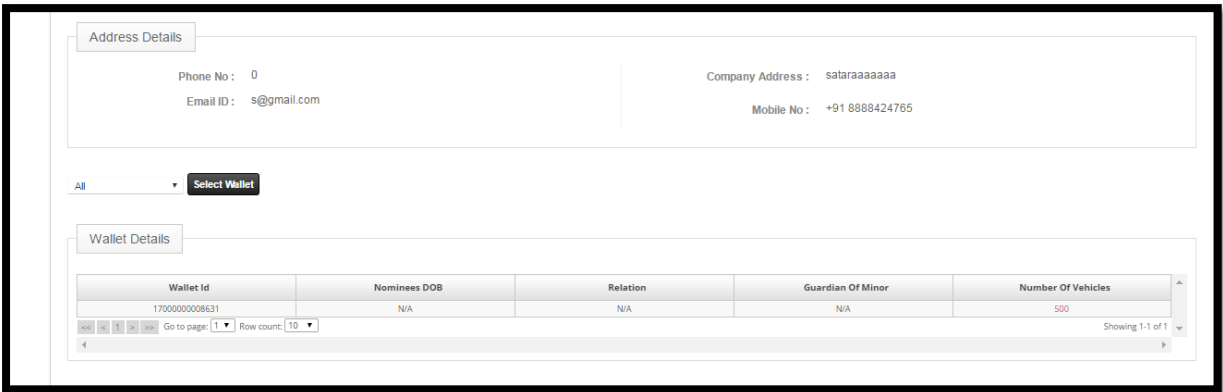


Step 2:

User should select the option Road User Profile under the Manage Account section.



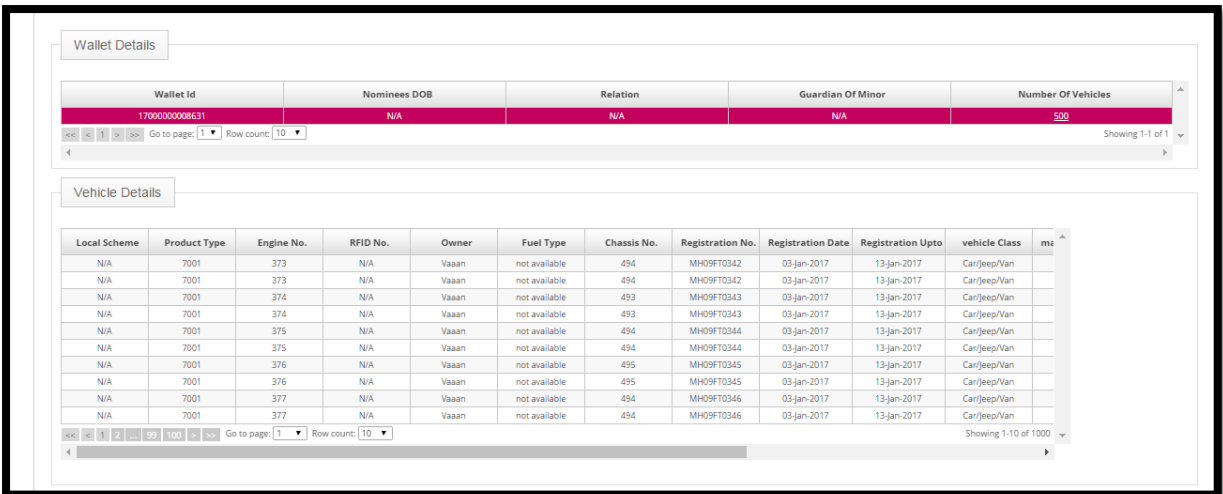
The below screen would be displayed to the user.



Step 3:

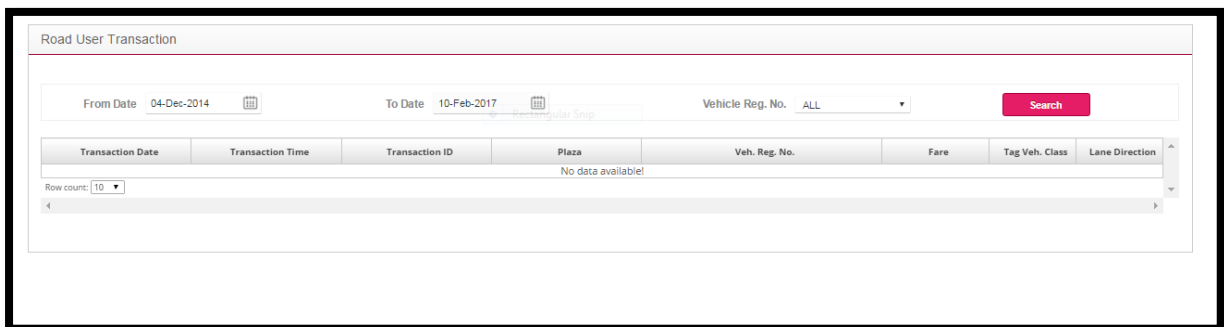
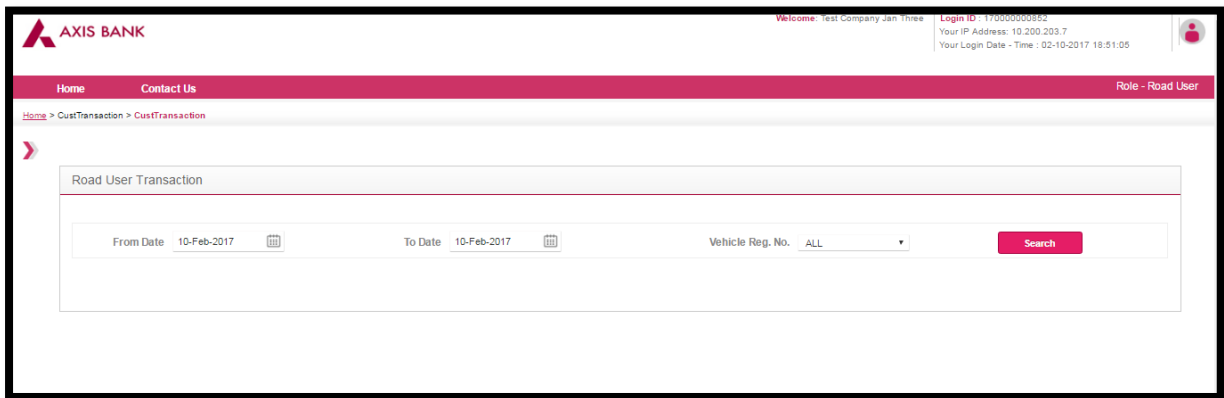
Select the Wallet ID from the drop down and also click on the wallet id displayed in the wallet details table, as in the below screen.

This will show the user the list of all the vehicles linked under the wallet.



In case the User scrolls down on the same page, the current balance of the wallet would be displayed along with the wallet statement. This will have details of all the credits and debit transactions that has been effected to the wallet.

User should select the date range and the Vehicle Number for which we wants to enquire. User can also select the all option for the consolidated report.

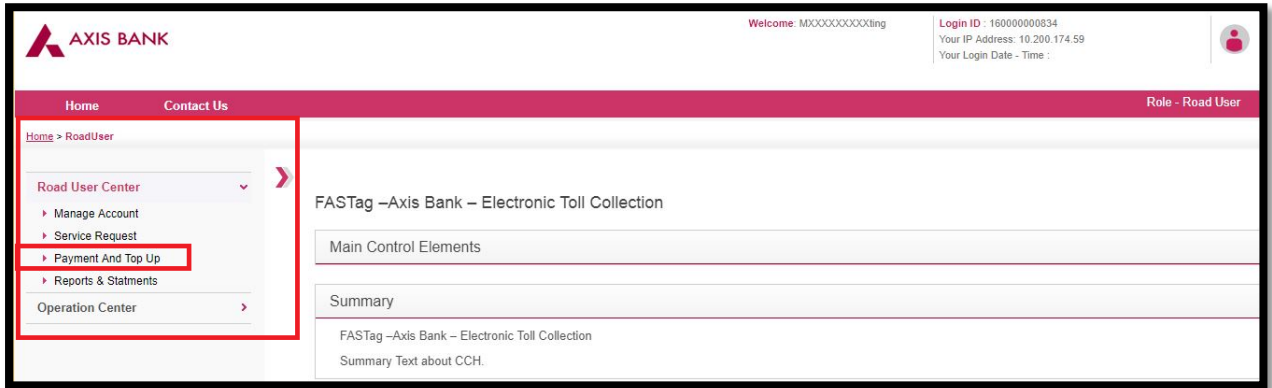


Recharges

The User will be able to view the recharges done by using the Payment History option under Payment and Top Up Menu. The customer can also recharge his Wallet by using Axis Bank Account through this option.

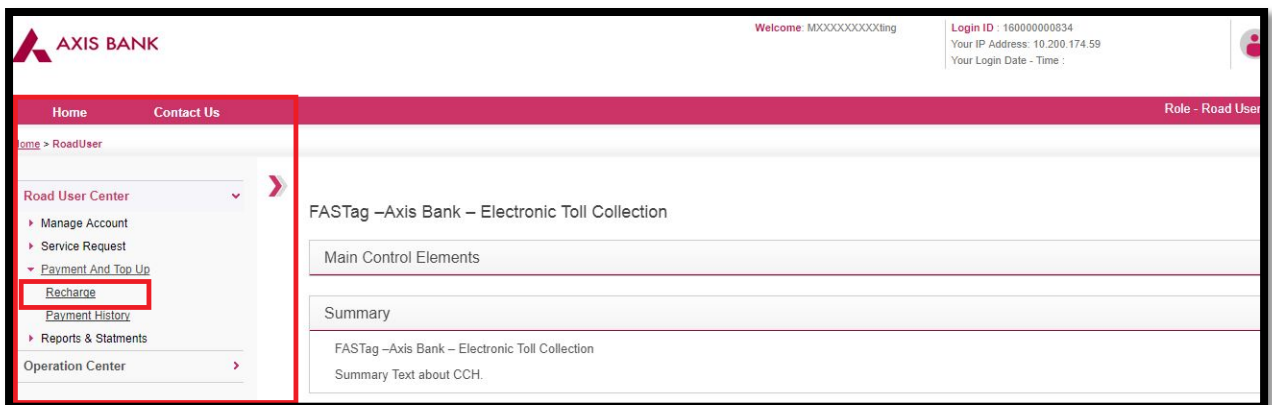
Step 1

User has to navigate to the following path "Payment and Top"



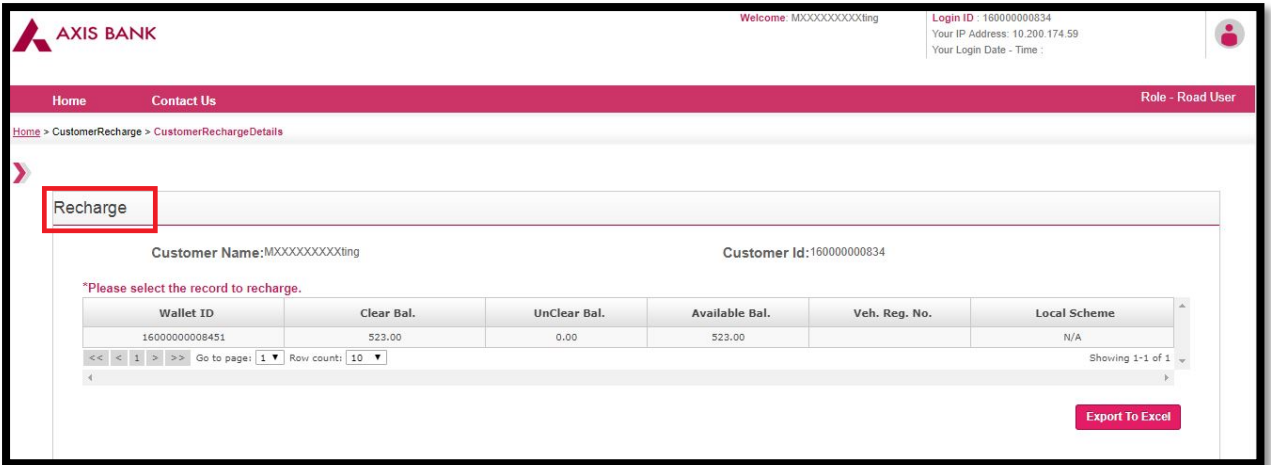
Step 2

Post navigating on the following path Payment and Top the user will have to click on the → Recharge menu .



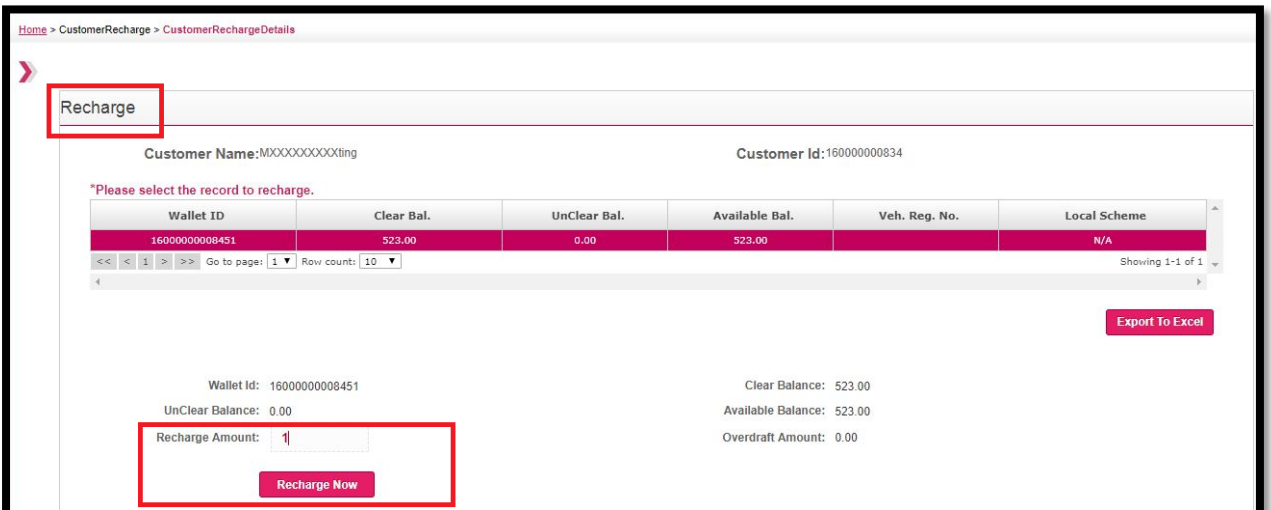
Step 3

The following screen will be popped; post clicking on the Wallet ID row the recharge button will be visible.



Step 4:

The user has to enter the amount and click on "Recharge Now" Button



Step 5:

Post clicking on "Recharge Now" Button the user will be navigated to Easy Pay System , post accepting the terms and condition user will click on the "Pay at Axis" button , the screen in figure C will be popped up which will display the computation of the amount that needs to paid .

The screenshot shows the Axis Bank Easy Pay System interface. At the top left is the Axis Bank logo. The title "AIDNINOKFE" is centered at the top. Below the title, there are several fields for transaction details:

- Customer ID:** 160000000834
- Mobile Number:** (empty)
- Vehicle Registration Number:** (empty)
- Tag ID:** -
- Wallet ID/Sub Wallet ID:** 16000000008451
- Scheme:** SCH123
- Transaction ID:** 1710091555145514
- Amount:** 1

Below these fields, there is a red text label: **URN : 638354** with the subtext "(SAVE FOR FUTURE REFERENCE)".

At the bottom, there is a section for "Terms and Conditions" with a checkbox and a scrollable text area containing the text: "I accept the Terms and Conditions contained herein that shall apply to any person using the services of Easypay provided by Axis Bank for making payments through an".

Figure A

The screenshot shows the "Payment Options" screen. At the top, the title "Payment Options" is displayed. Below the title, there is a button labeled "INTERNET BANKING" with a downward arrow. Below this button, there is a large red button with the Axis Bank logo and the text "Pay at Axis".

Figure B



Figure C

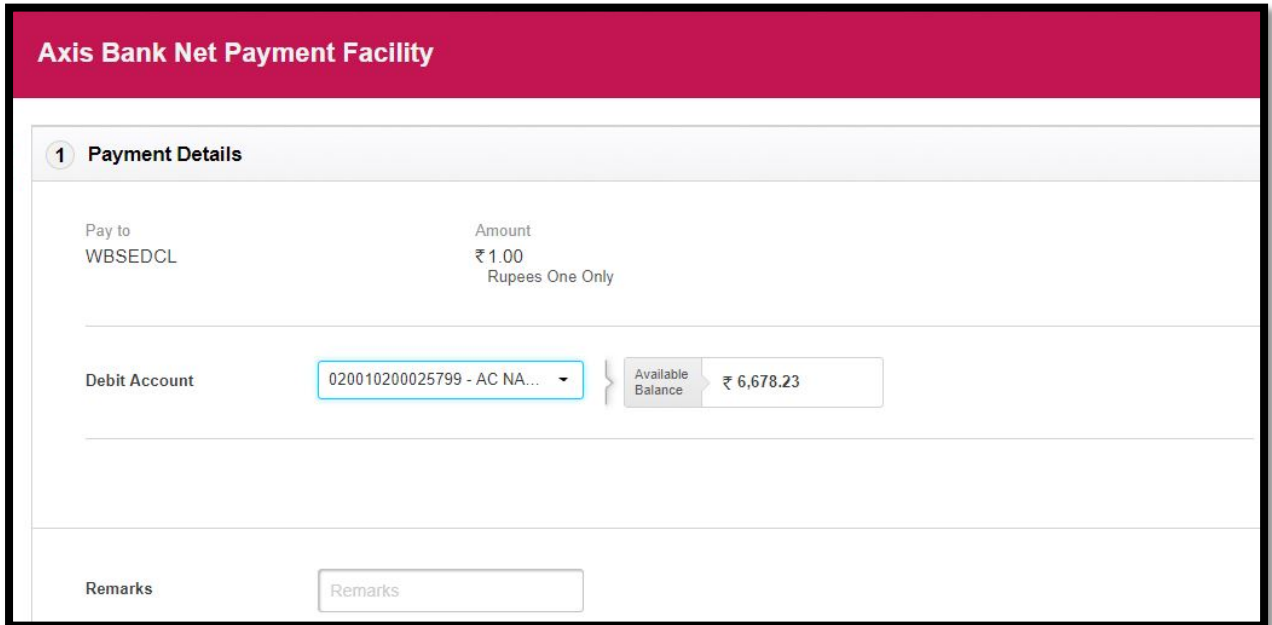
Step 6

Post clicking on Pay at Axis button the user will be redirected to Internet Banking Page , wherein the user will have to Login in with their Internet banking credential's .



Step 7

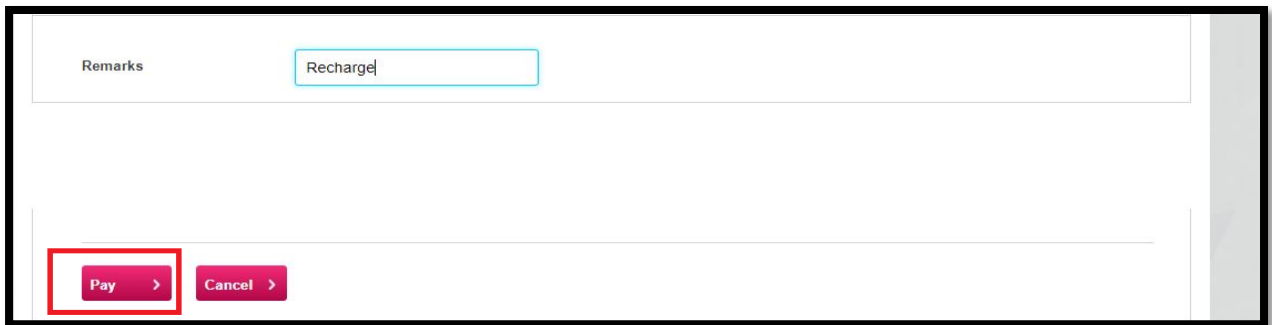
Once the Internet Banking credentials are entered the user will see the below screen. The user can enter Remarks which is an optional field.



The screenshot displays the 'Axis Bank Net Payment Facility' interface. At the top, there is a red header with the title. Below it, a section titled '1 Payment Details' contains the following information:

- Pay to:** WBSIEDCL
- Amount:** ₹ 1.00 (Rupees One Only)
- Debit Account:** A dropdown menu showing '020010200025799 - AC NA...'
- Available Balance:** ₹ 6,678.23
- Remarks:** A text input field with the placeholder text 'Remarks'.

Fig a



This close-up screenshot shows the bottom portion of the payment screen. It features a 'Remarks' field with the text 'Recharge' entered. At the bottom, there are two buttons: a red 'Pay >' button and a grey 'Cancel >' button. The 'Pay >' button is highlighted with a red rectangular box.

Figure B

Once clicked in Pay button in figure B the confirm details screen will popped up along with an OTP on the registered mobile number

2 Confirm Details

Pay to: WBSEDCL Amount: ₹ 1.00 Debit Account: 020010200025799

Remarks: Recharge

NETSECURE™ Code: [.....] [Resend OTP]

[Confirm] [Cancel]

Figure C

Step 10: Once clicked on the confirm button transaction successful screen will appear and the transaction receipt will be displayed

[Confirm] [Cancel]

The Recharge Transactions can also be viewed by the customers through the Payment History option.

AXIS BANK Welcome: Test Company Jan Three Login ID: 17000000882
Your IP Address: 10.200.203.7 Your Login Date - Time: 02-10-2017 18:51:05

Home Contact Us Role - Road User

Home > CorporateUserLogin

Road User Center

- Manage Account
- Service Request
- Payment And Top Up
 - Recharge
 - Payment History
 - Reports & Statments

FASTag - Axis Bank - Electronic Toll Collection

Main Control Elements

Summary

FASTag - Axis Bank - Electronic Toll Collection
Summary Text about OCH.

AXIS BANK

Welcome: Test Company Jan Three

Login ID : 170000000862
Your IP Address: 10.200.203.7
Your Login Date - Time : 02-10-2017 18:51:05

Home Contact Us Role - Road User

Home > CustomerRecharge > CustomerRechargeHistory

Payment History

From Date 10-Feb-2017 To Date 10-Feb-2017 Mode of Payment All Wallet ID 17000000008631

Search

Recharge Date	Recharge Time	Mode Of Payment	Amount	Status	Wallet ID	Group Code	Local Scheme
No data available!							

Row count: 10

Export To Excel

Print receipt

Wallet Statement

The below menu option can be used to navigate to the Wallet Statement Menu:

AXIS BANK

Home Contact Us

Home > RoadUser

- Road User Center
- Operation Center
 - Monitoring System
 - Dashboards
 - User Wallet Statement

FASTag -Axis Bank - Electronic Toll Collection

Main Control Elements

Summary

FASTag -Axis Bank - Electronic Toll Collection
Summary Text about CCH.

Home Contact Us Role - Road Us

Home > User/WalletStatement > WalletStatement

User Wallet Statement

Filter Details

Date

From Date: 23-May-2017 To Date: 23-May-2017

Wallet Id: 1600000010221 Tax Id: Txn Id Posting Txn Id: Posting Txn Id Events: All

[Search](#) [Clear](#)

The User can select the date range for which the Statement is required and Export it to Excel

*** NOTE : To fetch all the data in excel format click on Export All button**

User Wallet Statement Details

TXN DATETIME	TXNID	EVENT	NARRATION LINE	WALLET ID	OPENING BAL	TXN AMOUNT	CLOSING BAL	CR/DR	Customer Type
21 May 2017 10:38:15 PM	0041662571	ETC	ETC60824356/0041662571/MH01AR6020/005005/16000000010221	16000000010221	0.00	28.00	0.00	DR	Retail
21 May 2017 10:38:15 PM	0041662571	ETC	ETC60824356/0041662571/MH01AR6020/005005/16000000010221	16000000010221	110.00	110.00	0.00	DR	Retail
20 May 2017 07:18:39 AM	0041274845	ETC	ETC60803193/0041274845/MH01AR6020/005005/16000000010221	16000000010221	202.00	92.00	110.00	DR	Retail
20 May 2017 06:30:04 AM	0041266224	ETC	ETC60802850/0041266224/MH01AR6020/005002/16000000010221	16000000010221	340.00	138.00	202.00	DR	Retail

Go to page: Row count:

[Export To Excel](#) Showing 1-4 of 4