

Axis Bank Ltd., Depository Services, Gigaplex, Building no. 1, 4th Floor, Plot no. I.T.5, MIDC, Airoli Knowledge Park, Airoli, Navi Mumbai – 400708. Email: dp.operations@axisbank.com

## Registration for SMS Alert Facility

Demat Account Number:	I		N	3	0	0	) ,	4	8	4		-								
1st Holder																				
Name of Holder:																				
Mobile No.:		S	SMS	S Fac	ility	Flag	:	Υe	es [	] No	э [									
2nd Holder																				
Name of Holder:																				
Mobile No.:		S	SMS	S Fac	ility	Flag	:	Υe	es [	No	э [									
3rd Holder																				
Name of Holder:																				
Mobile No.:		S	SMS	S Fac	ility	Flag	:	Υe	es [	No	э [									
I/we request you to record my/our mobile number(s) in above mentioned Demat Account Number and start SMS Alert Facility provided by NSDL. The terms and conditions mentioned below are acceptable to me/ us.																				
Signature of Sole/ First Holder**	Sign	nat	ture	e of	Seco	nd F	Hold	er*	**	_		_	9	Signa	ture	of T	hird I	Hold	er**	
Date:														Р	ace:					
**Compulsory fields to be provided																				
Torms and Conditions																				

### Terms and Conditions

### 1.1 Definition

In these Terms and Conditions, the following terms shall have the following meanings:

- "Alerts" or "Facility" means the customized messages with respect to specific events/transactions relating to an Investor's Account sent as Short Messaging Service ("SMS") over mobile phone to the Investor;
- "Investor" means the person who holds an Account;
- "Account" means the person who holds an account, "Account" means the demat account of the Investor with NSDL maintained through its Depository Participant;
- "ISIN" means an International Securities Identification Number assigned to a security
- "CSP" means the cellular service provider through whom the Investor or NSDL receives the mobile services.

### 1.2 Availability

- 1.2.1 NSDL at its sole discretion may discontinue the Facility at any time by providing a prior intimation through its website or any other medium of communication. NSDL may at its discretion extend the Facility to investors who register mobile phones originating outside leading.
- 1.2.2 The Alerts would be generated by NSDL and will be sent to the investors on the mobile number provided by the investor and the delivery of the Alert would be entirely based on the service availability of the service provider and connectivity with other cellular circles of the CSPs or in circles forming part of the roaming GSM network agreement between such CSPs. The Alerts are dependent on various factors including connectivity and, therefore, NSDL cannot assure final and timely delivery of the Alerts.
- 1.2.3 The investor will be responsible for the security and confidentiality of his/her Mobile Phone and mobile phone number to be used for this Facility.

### 1.3 Process

- 1.3.1 This Facility provides Alert to investors over mobile phone for all Debits and Credits (transfer), Credit for IPO, sub-division and bonus, Failed Instructions, Overdue Instructions, Change of Mobile Number, Change of address and Credit/debit of Mutual Fund units. These Alerts will be sent to those investors who have requested such a Facility and have provided their mobile numbers to their Depository Participants. In case debits (transfers) are for more than five ISINs, Alerts will be sent with a message that debits for more than five ISINs have taken place and that the investor can check the details with the DP or on IDeAS website, if the investor is an IDeAS subscriber. Investors who have provided their mobile numbers to Depository Participants but do not wish to avail of this Facility may do so by informing their Depository Participants accordingly.
- 1.3.2 The investor is duty bound to acquaint himself/herself with the detailed process for using the Facility and interpreting the Alerts for which NSDL is not responsible for any error/omissions by the investor.
- 1.3.3 The investor acknowledges that the Alerts will be implemented in a phased manner and NSDL may at a later stage; as and when feasible, add more Alerts. NSDL may, at its discretion, from time to time change the features of any Alert. The investor will be solely responsible for keeping himself/herself updated of the available Alerts, which shall, on best-effort basis, be notified by NSDL through its website or any other medium of communication.

# 1.4 Receiving Alerts

1.4.1 The investor is solely responsible for intimating in writing to his/her Depository Participant any change in his/her mobile phone number and NSDL will not be liable for sending Alerts or other information over his/her mobile phone number recorded with NSDL.

- 1.4.2 The investor acknowledges that to receive Alerts, his/her mobile phone must be in an 'on' mode. If his/her mobile is kept 'off' for a specified period from the time of delivery of an Alert message by NSDL, that particular message may not be received by the investor.
- 1.4.3 The investor acknowledges that the Facility is dependent on the infrastructure, connectivity and services provided by the CSPs within India. The investor accepts that timeliness, accuracy and readability of Alerts sent by NSDL will depend on factors affecting the CSPs and other service providers. NSDL shall not be liable for non-delivery or delayed delivery of Alerts, error, loss or distortion in transmission of Alerts to the investor.
- 1.4.4 NSDL will endeavor to provide the Facility on a best effort basis and the investor shall not hold NSDL responsible/liable for non-availability of the Facility or non performance by any CSPs or other service providers or any loss or damage caused to the investor as a result of use of the Facility (including relying on the Alerts for his/her investment or business or any other purposes) for causes which are attributable to /and are beyond the control of NSDL. NSDL shall not be held liable in any manner to the investor in connection with the use of the Facility. 1.4.5 The investor accepts that each Alert may contain certain account information relating to the investor. The investor authorizes NSDL to send any other account related information, though not specifically requested, if NSDL deems that the same is relevant.

### 1.5 Withdrawal or Termination

- 1.5.1 NSDL may, in its discretion, withdraw temporarily or terminate the Facility, either wholly or in part, at any time. NSDL may suspend temporarily the Facility at any time during which any maintenance work or repair is required to be carried out or incase of any emergency or for security reasons, which require the temporary suspension of the Facility.
- 1.5.2 Not withstanding the terms laid down in clause 1.5.1 above, either the investor or NSDL may, for any reason whatsoever, terminate this Facility at any time. In case the investor wishes to terminate this Facility, he/she will have to intimate his/her Depository Participant accordingly.

### .6 Fees

1.6.1 At present, NSDL is levying no charge for this Facility on the Depository Participants. The investor shall be liable for payment of airtime or other charges, which may be levied by the CSPs in connection with the receiving of the Alerts, as per the terms and conditions between the CSPs and investors, and NSDL is in no way concerned with the same.

### 1.7 Disclaimer

- 1.7.1 This Facility is only an Alert mechanism for the investors and is not in lieu of the Transaction Statements required to be provided by the Depository Participant to its clients.
- 1.7.2 NSDL shall not be concerned with any dispute that may arise between the investor and his/her CSP and makes no representation or gives no warranty with respect to the quality of the service provided by the CSP or guarantee for timely delivery or accuracy of the contents of each Alert.
- 1.7.3 The investor shall verify the transactions and the balances in his/her account from his/her Depository Participant and not rely solely on Alerts for any purpose.
- 1.7.4 NSDL will not be liable for any delay or inability of NSDL to send the Alert or for loss of any information in the Alerts in transmission.

### .8 Liability

1.8.1 NSDL shall not be liable for any losses, claims and damages arising from negligence, fraud, collusion or violation of the terms herein on the part of the investor and/ or a third party.