

Axis Bank Vistara Credit Card Free Ticket Voucher Terms and Conditions

1. Axis Bank Vistara credit card primary cardholders (“Cardholders”) are entitled to receive one-way base fare waived ticket vouchers (“Voucher”) provided they meet the criteria as defined in the Credit Card features and benefits specified on www.Axisbank.com (“Offer”).
2. The Voucher entitles the Cardholder to receive a waiver of the base fare component on one-way ticket for travel on Vistara domestic network (each Voucher is usable for a single flight number journey between two points).
3. The Cardholder will have to bear the other charges such as taxes, surcharges and other levies as applicable on the ticket at the time of booking. Payment of all such applicable taxes must be made using the Axis Bank Vistara credit card only.
4. Bookings against the Voucher should be done at least 7 days prior to the travel date.
5. The Voucher is voluntarily transferable to nominees (as updated in the Club Vistara Account of The Cardholder).
6. The Voucher is valid only for travel within 6 months from the date of its issuance and will not be Extended upon its expiry.
7. The Voucher will be Emailed/sent via SMS to the registered e-mail address and Mobile Number of the Cardholder as recorded in his/her Club Vistara account within a period of 15 working days of fulfillment of the criteria defined in the Card Features and Benefits. Welcome voucher is sent to customer to his registered email id post first statement generation due date & recognition of Joining Fee.
8. TATA SIA Airlines Limited (“TSAL”) or Axis Bank Ltd. (“Axis”) will not be responsible in case the email address provided is incorrect or if the mail is not delivered to the Cardholder, due to any reason whatsoever.
9. The Voucher can be utilized by contacting Vistara Customer Service Center at +91 92892 28888 or +91 9958962222
10. The Cardholder needs to validate their Club Vistara account details and Voucher particulars with the customer care representative in order to proceed with any booking.

11. The Voucher can be used only once and will become unusable upon utilization.
12. The Voucher can be used subject to availability of seats in select booking fare classes allocated. That is, TSAL or Axis does not guarantee availability of seats. Further, schedules and flights are subject to change. Blackout dates apply.
13. Once booked and ticketed under a particular Cardholders name, the ticket is non – transferable.
14. Changes to any ticket can be made 3 days prior to the travel date subject to availability of seats and by payment of applicable change fee.
15. In case of any cancellations or no-show, the Voucher will be deemed utilized and in such cases, only the statutory taxes will be refunded. Refund of statutory taxes will be processed within 14 working days from the date of cancellation or no-show.
16. The Voucher cannot be bartered, sold or exchanged for cash.
17. The decision of TSAL with respect to the Offer will be final and binding on all the Cardholders participating in this Offer.
18. TSAL and Axis reserves the rights to change, amend, withdraw and/or alter any of the terms and conditions of this Offer at any time without prior notice.
19. This Offer cannot be combined with any other promotional Offer from TSAL.
20. These terms and conditions are in addition to and not in derogation to the terms and conditions as applicable to Club Vistara members, specified on our website www.airvistara.com, which terms and conditions shall also be applicable to this Offer.
21. This Offer shall be governed by the laws of India. Any dispute arising out of or in connection with this Offer shall be subject to the exclusive jurisdiction of the courts of Delhi.
22. By availing this Offer, the Cardholder shall be deemed to have accepted all the aforesaid terms and conditions.
23. Any non-receipt of voucher or points/ complaints to be addressed to 1800 419 0065.
24. CV membership status is only valid for one year. Post payment of AF & fee realization the tier will be upgraded back as per the card variant.