

Under the Family Banking Program, I/we agree to collectively maintain the requisite balance / relationship value as per the below mentioned eligibility criteria:

| Family Type | Region | Balance Requirement across all family members | Initial Funding of linked member |
|-------------|--------|--|----------------------------------|
| Prime | All | Monthly Balance of ₹25000 | As per choice of the product |
| Priority | All | Quarterly Balance of ₹2 lakhs in Savings Account OR ₹5 lakhs across Savings and Current Account OR ₹15 lakhs across Savings Account, Current Account and Fixed Deposits (Minimum tenure of 6 months) | ₹50,000 |
| Burgundy | All | Quarterly Balance of ₹10 lakhs in Savings Account OR ₹10 lakhs across Savings and Current Accounts OR ₹30 lakhs across Savings Account, Current Account and Fixed Deposits and investments (Minimum tenure of 6 months) | Nil |

There will be no service fee for being a part of the Family Banking program. In case the balance or TRV of Family is not met, the service fee will be applicable as per the individual Savings Balance Product structure.

TERMS & CONDITIONS

- I/We have read and understood the below T&C and understand that any changes to the T&C will be available on the website www.axisbank.com only.
- I/We agree to terms and conditions of the Axis Family Banking Program, as applicable from time to time.
- I/We hereby confirm the relationship with the Primary Account Holder as mentioned in the form.
- I/We hereby agree that the family members can redeem eGDE reward points earned by the family, as and when required by them.
- I/We hereby acknowledge that the e-mail ID and mobile number mentioned in this form can be used by Axis Bank in all further communication.
- I/We agree that E-mail request for family banking ID creation and member addition by us are with our consent and hereby undertake all responsibilities of confirmation of the said request E-mailed on the e-mail ID provided by Axis Bank Limited ("the Bank"). I/We am/are aware that the Bank shall act on the e-mail request received from us only on working days and during the business hours of the Bank. The email requests received after the business hours and on non-working days shall be executed by the Bank on the next working day, on a best efforts basis.
- The Bank will not be responsible for any failure / rejection of said request due to lack of availability of time for execution of such requests. The Bank will also not be liable for the consequences or any losses incurred by the customer, in case where multiple E-mails for the same request has been sent by the customer to the Bank from its / their registered e-mail id. In such cases, I/We agree that it is the customer's responsibility to verify facts and if it is a repetition, in the subsequent E-mail, the date and time of the previous e-mail must be mentioned.
- The Bank shall not be held liable for any action taken by the Bank based on the E-mail. The Bank shall not be bound to act upon E-mails, which are illegible. In such cases if the Bank proceeds to carry out any request, the Banks' understanding or action in this regard shall be treated as final. The Bank is not liable to take note or act on any request received from or at any E-mail IDs other than the specific number/e-mail ID provided to the members. The indemnity shall be binding on customer's successors, assigns/legal heirs, executor/etc.
- Further the storage of the photocopy of the E-mail transmission sent by me/us shall be the conclusive evidence of instructions to the Bank for having acted on such instructions and I/we hereby agree and acknowledge the same.
- We are aware that it is at our request that the Bank is agreeing to undertake such transaction based on E-mail instructions. We are aware that the Bank is not bound to go into the authenticity of such E-mails received from the said E-mail IDs or fax numbers. It is our duty to ensure that such fax and e-mails are not misused by our staff members or third party(s). Any mail or fax received from the e-mail IDs or fax shall be deemed by the Bank as an authorized one and the Bank shall be free to proceed with its activities on that assumption.
- The Bank shall stand protected at all times and no claim shall be made against the Bank for carrying out such transactions based on the E-mails issued from the principal or originated out of the customer's registered E-mail IDs. The Bank shall not be liable at any point of having been negligent or violative or for any loss being caused, and liability shall solely be that of the customer.
- I/We shall indemnify the Bank and keep the Bank indemnified and held harmless, at all times against any and all claims, losses, damages, costs liabilities and expenses incurred, suffered or paid by the Bank or required to be incurred, suffered or paid by the Bank and also against all demands, actions, suits proceedings made, filed instituted against the Bank, in connection with or arising out of or relation to:
 - The Bank acting pursuant to, in accordance with or relying upon any E-mail submission or otherwise pursuant to the request and authority conferred herein; and or;
 - The Bank acting pursuant to; in accordance with or relying upon any E-mail submission; received by the Bank which it believes in good faith to be such an E-mail submission and/or
 - Any unauthorized or fraudulent E-mail submission to the Bank.
- The Bank shall not be under any obligation at any time to maintain any facility for the receipt of any fax/E-mail submission or to ensure the continued operation or availability of such facsimile facilities or equipment.
- I/We acknowledge and confirm that I/We am/ are aware of the nature of telecommunication services and that the E-mail transmissions may not be received properly and may be read by or be known to any unauthorized persons I/We agree to assume and bear all the risks involved in respect of such errors and misunderstanding and the Bank shall not be responsible in any manner for the same or breach of confidentiality thereto and shall also not be liable for any claims, loss, damage, cost or expense and liability arising therefrom."

The customer will be mandatorily registered for E-statements on the e-mail ID provided by him/her on this form. Axis Bank reserves the right to change / modify the offerings of Family Banking at its own discretion, without assigning any reasons and without prior notice.

Axis Bank will continue to offer you service / features which are a part of your choice of Savings Account Product. Family Banking program will give you additional benefits over and above your product, as mentioned in the Family pack. Other Terms and Conditions as applicable to the standard 'Savings Account' will also be applicable to the accounts under this 'Family Banking' Account.

If the linked family members are no longer a part of the family banking program they will have to maintain balances as per their individual savings account requirement.

| | | | |
|----------------------------|--------------------|--------------------|--------------------|
| Primary Customer Signature | Secondary Member 1 | Secondary Member 2 | Secondary Member 3 |
|----------------------------|--------------------|--------------------|--------------------|

BRANCH DECLARATION

| | | | | |
|-----------------------|---|-----------------------|---|------------|
| Request Received Date | <input type="text" value="D"/> <input type="text" value="D"/> <input type="text" value="M"/> <input type="text" value="M"/> <input type="text" value="Y"/> <input type="text" value="Y"/> <input type="text" value="Y"/> <input type="text" value="Y"/> | Forwarded to CLH Date | <input type="text" value="D"/> <input type="text" value="D"/> <input type="text" value="M"/> <input type="text" value="M"/> <input type="text" value="Y"/> <input type="text" value="Y"/> <input type="text" value="Y"/> <input type="text" value="Y"/> | Signature: |
| Request Accepted By | <input type="text"/> | | | |
| Employee Number | <input type="text"/> | Account Manager Code | <input type="text"/> | |

Certified that this Request Letter is complete in all respects & all relevant documents are obtained & verified mode of operation and signatures of the A/c. The request may please be processed.

For Axis BANK LTD.

| | | |
|-------------|----------------------|------------|
| Designation | <input type="text"/> | Signature: |
| S.S.No.: | <input type="text"/> | |