

## **Terms and Conditions for Top 3 Spenders Campaign on Debit Cards**

**(19<sup>th</sup> August 2013 to 30<sup>th</sup> September 2013)**

### **Terms and Conditions for Debit Card Users**

- The offer is valid for only selective Axis Bank Debit Cardholders with active Axis Bank Savings or Current Accounts, to whom the formal offer communication via email and/or SMS on their registered email ID and/or mobile number has been sent by Axis Bank.
- The Campaign referred to as "Offer Period", starts from 19<sup>th</sup> August 2013 and ends on 30<sup>th</sup> September 2013 (both days inclusive). The card transactions from 00:01 on 19<sup>th</sup> August 2013 to 23:59 30<sup>th</sup> September 2013 will only be eligible for this Offer Period.
- **Offer:** Spend on Axis Bank Debit Cards. Top 3 spenders in a Day will get holiday vouchers worth Rs.25000 from Ezeego1, a Partner with whom Axis Bank has an arrangement in relation to the offer.
  - A Day is defined as period of 24 hours from 00:01 Hrs to 23:59 Hrs as per Indian Standard Time each Day during the Offer Period. For example, 00:01 Hrs to 23:59 Hrs on 19<sup>th</sup> August 2013 will be considered as a Day.
- If a customer has multiple savings accounts (thereby Debit Cards) mapped to a particular customer id, the amount would be calculated at a sum total of all transactions done on the cards mapped to the customer id.
- Cardholder's eligibility for the offer will be decided by the Bank.
- The e-vouchers will be communicated to Winners via Email and/or SMS on their email ID and/or mobile number registered with Axis Bank.
- The Winners of the campaign will be declared on the 60<sup>th</sup> day, after the expiry of the offer period.
- All escalations related to this campaign will be valid till 31<sup>st</sup> January 2014.
- The offer is not transferable, non-negotiable and cannot be encashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- In case there is more than one offer available simultaneously, no two offers can be combined by the participant. It shall be entirely at discretion of Axis Bank to consider any exceptions to the above.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
- Axis Bank reserves the right to modify / alter all or any of the terms applicable to the offer without assigning any reasons or without any prior intimation whatsoever. Axis Bank also reserves the right to discontinue the offer without assigning any reasons or without any prior intimation whatsoever.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.

- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Debit Card issued by Axis Bank
- Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by the Merchants. Any dispute or claim regarding the goods and services must be resolved by the Cardholder/s with the Merchant directly without any reference to Axis Bank.
- Axis Bank is neither responsible nor guarantees the quality of service provided by Ezeego1. The quality of the service is the responsibility of Ezeego1. Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use of e-voucher by the Winners under the offer.
- Neither Ezeego1's website nor the e-voucher is the product and service of Axis Bank and therefore, Axis Bank shall not in any way be deemed to be making any representation or warranty whatsoever in connection with Ezeego1's website /e-voucher (including the quality of products/services thereof) or in connection with the timelines of delivery/ conduct of Ezeego1 and shall not be responsible in any way whatsoever for the same. The website /e-vouchers are being provided exclusively by Ezeego1 and Axis Bank will not be responsible for any claims/ damages of the Winners in case of deficiencies in Ezeego1's website /e-vouchers or their services.
- Axis Bank reserves the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the e-vouchers under the offer.
- Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
- Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
- General Terms and Conditions on Axis Bank Debit Card are applicable.
- Ezeego1 may impose additional terms and conditions for the use of the e-voucher or their website and these terms and conditions shall be in addition to the Terms and Conditions of the offer hereunder and the terms and conditions governing the Axis Bank Debit Cards.

#### **Terms & Conditions for Ezeego1 Vouchers:**

- The offer is valid on bookings made till **31st March 2014**.
- Offer is valid on booking domestic/ international holiday packages only.
- Bookings / services up to the value mentioned in the voucher is complimentary under the offer. Any difference, higher than the voucher value will be payable by the winner using only Axis

Bank credit/ debit cards & Axis net banking account. Any difference, lower than the voucher value, will be fortified.

- To redeem the voucher, kindly quote the promo code mentioned on the gift voucher to the call centre executive.
- Two separate holiday package cannot be booked using 1 voucher.
- The voucher is valid for booking of **more than 1 passenger**, upto the value of the voucher. Any amount beyond the voucher value is payable by customer.
- The voucher can be **used only once** & cannot be clubbed with any other offer currently listed on Ezeego1.com.
- **The winner should be one of the passenger.**
- **Bookings cannot be transferred / altered / cancelled / amended.**
- All bookings would be subject to availability at the time of booking and will be governed by the standard holiday terms and conditions listed on [www.ezeego1.com](http://www.ezeego1.com).
- This promotion is funded from a special promotional budget created by Ezeego1 & Axis Bank.
- Ezeego1 shall not guarantee or be held responsible or liable for any product or service offered by the third party service provider / hotel group which is not within the control of Ezeego1.
- We require the following documents in order to release your vouchers for international holiday bookings
  - a. Copy of the first 2 and last 2 pages of the traveler's valid passport
  - b. BTQ form duly filled in and signed by the traveler
  - c. Copy of Proof of Address (any one of the below)
    - i. Telephone Bill
    - ii. Electricity Bill
    - iii. Latest Bank Statement
    - iv. Letter from any recognized Public Authority
- The offer is not open to the relatives and employees of Ezeego1, travel agents and its associate companies.
- The terms and conditions are subject to change without any prior notice.
- Ezeego1 shall not guarantee or be held responsible or liable for any service offered by the hotels and ground handlers which is not within the control of Ezeego1.
- All disputes related to the offer shall be the subject matter of the jurisdiction of the Mumbai High Court. The prevailing statutory laws of India shall be applicable to the offer.